



THE GOSSIP

Upper Gordon Road Surgery And Patient Participation Group News and Information



CORONAVIRUS UPDATE

With the escalation of the Coronavirus outbreak being declared a Pandemic, today the practice took the decision to stop all routine face to face appointments for all patients except those that are clinically necessary or urgent.

A new telephone message will be added to the phone system within 24hrs explaining and 7,500 patients have had a text message today advising of the changes to the appointments for the foreseeable future. If you have not had a text message then please do contact the surgery to ensure we have your correct contact details and mobile telephone number. You can then download the MJOG app to your phone and receive instant updates on changes as they progress over the coming weeks.

If you have a routine appointment currently booked with a GP or member of the nursing team then your appointment will be changed to a telephone appointment or you will be contacted on the day in advance of your appointment and asked Coronavirus Screening questions to determine whether it is safe and/or appropriate for a face to face appointment. If you feel it is essential that you see a GP then please contact reception & you will be added to the Triage List and the clinician can determine the best course of action with you at that time.

We will continue to carry out certain nursing appointments which are essential to patient care including the following:

- INR Star (Warfarin Testing)
- Suspected Cancer Blood Tests
- Drug Monitoring Blood Tests
- Depo Injections
- Dressings

Removal Of Stitches / staples/clips

Urgent ECG

Prostap/Zoladex Injections

Coils & Implants

Baby Immunisations

Patients ringing into the surgery to book appointments for urgent medical problems will continue to be added to the 'On The Day' Telephone Triage List and will be contacted by a GP, Nurse Practitioner or Paramedic.

Patients requiring standard routine appointments will be offered a TELEPHONE / VIDEO appointment on the next available date.

Patients will only be brought to the surgery if it is essential for their care or treatment.

Please do not come to the surgery if you are showing any of the known symptoms:

- Fever
- Dry continuous cough
 - Breathlessness
- Flu – like symptoms

And /Or any of the following applies

Travelled to any of the known major risk areas in the last 14 days

Returned from travel to any of the risk areas in the last 14 days

Been in close contact ((Closer than 2 meters for more than 25 minutes) with a confirmed carrier

Please contact NHS111 by phone or preferably use their online checking service at

<https://111.nhs.uk> and follow the advice you are given