



Annual Report 2015 - 2016

GP Carer Awareness Team

www.actionforcarers.org.uk

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Introduction

The annual survey was sent out by the GP Carer Awareness Team to all GP practices in Surrey in January 2016. The reason for commencing this a few weeks earlier than usual was because the team have found in previous years that it has become increasingly difficult to obtain data from practices in March due to the pressure on Practice Managers during the approach to the end of the financial year. The response rate this year was good: 77 out of a total of 128 practices completed the survey (compared to 54 last year), giving a response rate of over 60%. The surgeries who did not answer the survey were then contacted to simply obtain the number of registered carers and young carers at each surgery. Up to date carer numbers were thus obtained from all practices in the county apart from 12.

According to the data gathered in the 2011 Census the number of carers within the population of Surrey should be approximately 10.8%.

In the Report that follows, data gathered for each practice prior to the inception of the CCGs on 1st April 2013 has been grouped into the CCG to which that practice aligned with on that date, and is therefore for illustrative purposes only.

The figures shown in red indicate when we have used the previous year's figures, because a practice has not supplied current data.

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East Surrey CCG

Surgery Name	Patient List Size	Est No of carers	No of carers registered 2014	No of carers Registered 2015	No of carers registered 2016	2016 - % of carers registered	% increase from 2015 to 2016	Young carers registered 2015	Young carers registered 2016
Pondtail Surgery	7,158	716	157	173	186	2.60%	7.51%	1	0
Lingfield Surgery	10,339	1034	193	216	245	2.37%	13.43%	0	1
Greystone House Practice	12,655	1266	195	216	258	2.04%	19.44%	0	1
Birchwood Medical Practice	14,476	1448	239	274	316	2.18%	15.33%	3	2
Caterham Valley MP	8,862	886	116	128	143	1.61%	11.72%	0	0
Wayside Surgery	4,093	409	80	112	94	2.30%	-16.07%	1	1
Holmhurst Medical Centre	9,370	937	161	172	178	1.90%	3.49%	4	4
The Hawthorns Surgery	8,610	861	123	151	179	2.08%	18.54%	3	3
Oxted Health Centre	16,847	1685	200	226	268	1.59%	18.58%	5	8
Woodlands Surgery	10,597	1060	119	135	153	1.44%	13.33%	0	6
Town Hill Medical Practice	13,207	1321	166	266	298	2.26%	12.03%	0	0
Moat House Surgery	10,566	1057	226	263	217	2.05%	-17.49%	0	6
The Wall House Surgery	15,113	1511	302	412	350	2.32%	-15.05%	0	0
Whyteleafe Surgery	5,848	585	48	80	108	1.85%	35.00%	1	1
Elizabeth House Surgery	5,454	545	151	151	161	2.95%	6.62%	0	0
Warlingham Green	10,668	1067	152	168	213	2.00%	26.79%	0	2
Smallfield Surgery	6,014	601	167	200	244	4.06%	22.00%	0	1
South Park Surgery	4,539	454	63	76	100	2.20%	31.58%	0	5
	174,416	17442	2858	3419	3711	2.13%	8.54%	18	41

Guildford and Waverley CCG

Surgery Name	Patient List Size	Est No of carers	No of carers registered 2014	No of carers Registered 2015	No of carers registered 2016	2016 - % of carers registered	% increase from 2015 to 2016	Young carers registered 2015	Young carers registered 2016
Austen Road Surgery	6,774	677	155	134	185	2.73%	38.06%	0	0
Guildowns Group	23,094	2309	202	253	400	1.73%	58.10%	3	10
The Mill Medical Practice	15,465	1547	179	202	221	1.43%	9.41%	0	1
Chiddingfold Practice	4,555	456	42	47	55	1.21%	17.02%	0	0
Binscombe Medical Centre	10,639	1064	186	248	237	2.23%	-4.44%	0	2
Dapdune House Surgery	11,780	1178	120	252	263	2.23%	4.37%	0	5
Witley Surgery	6,807	681	146	149	120	1.76%	-19.46%	0	0
Merrow Park Surgery	10,683	1068	135	170	250	2.34%	47.06%	0	1
Wonersh Surgery	10,553	1055	49	74	74	0.70%	0.00%	0	0
Springfield Surgery, Elstead	3,935	394	142	139	146	3.71%	5.04%	0	0
Cranleigh Medical Centre	14,863	1486	324	358	402	2.70%	12.29%	0	8
Village Medical Centre	7,711	771	204	237	270	3.50%	13.92%	0	0
Fairlands MP	11,606	1161	206	192	225	1.94%	17.19%	0	2
Shere Surgery	7,965	797	148	130	130	1.63%	0.00%	0	0
St Luke's Surgery	10,383	1038	107	129	310	2.99%	140.31%	0	7
Woodbridge Hill Surgery	11,357	1136	253	253	253	2.23%	0.00%	0	0
New Inn Surgery	2,300	230	27	27	29	1.26%	7.41%	0	3
East Horsley Medical Centre	9,821	982	134	152	205	2.09%	34.87%	0	4
Guildford Rivers practice	4,285	429	23	88	88	2.05%	0.00%	0	0
Haslemere Health Centre	18,072	1807	170	190	171	0.95%	-10.00%	5	2
Grayshott Surgery	12,146	1215	136	136	136	1.12%	0.00%	0	0
	214,794	21479	3088	3560	4170	1.94%	17.13%	8	45

NE Hampshire and Farnham CCG

Surgery Name	Patient List Size	Est No of carers	No of carers registered 2014	No of carers Registered 2015	No of carers registered 2016	2016 - % of carers registered	% increase from 2015 to 2016	Young carers registered 2015	Young carers registered 2016
The Ferns Medical Centre	10,639	1064	124	77	71	0.67%	-7.79%	0	0
Downing Street Surgery	12,507	1251	132	158	177	1.42%	12.03%	2	2
Wey Medical	6,536	654	84	97	159	2.43%	63.92%	0	4
Holly Tree Surgery	5,656	566	112	122	122	2.16%	0.00%	0	0
Farnham Dene MP	11,617	1162	138	162	191	1.64%	17.90%	0	0
	46,955	4696	590	616	720	1.53%	16.88%	2	6

NW Surrey CCG

Surgery Name	Patient List Size	Est No of carers	No of carers registered 2014	No of carers Registered 2015	No of carers registered 2016	2016 - % of carers registered	% increase from 2015 to 2016	Young carers registered 2015	Young carers registered 2016
Knowle Green Medical	6,969	697	62	79	115	1.65%	45.57%	0	2
Shepperton Medical Centre	12,790	1279	300	323	262	2.05%	-18.89%	0	2
The Studholme MC	15,751	1575	279	279	308	1.96%	10.39%	0	0
Fordbridge Road Medical	6,750	675	131	170	170	2.52%	0.00%	0	0
Grove Medical Centre	13,800	1380	183	989	822	5.96%	-16.89%	0	1
Staines & Thameside Medical	4,500	450	39	49	75	1.67%	53.06%	0	1
St Davids Health Centre	10,335	1034	300	246	273	2.64%	10.98%	2	2
Stanwell Road Surgery	6,978	698	89	102	110	1.58%	7.84%	0	1
The Hythe Medical Centre	4,409	441	118	134	155	3.52%	15.67%	0	0
Staines Health Group	11,570	1157	154	183	196	1.69%	7.10%	0	0
Orchard Surgery	2,466	247	21	14	39	1.58%	178.57%	0	0
Upper Halliford MC	3,003	300	50	52	58	1.93%	11.54%	0	0
Rowan Tree Practice	11,288	1129	33	33	33	0.29%	0.00%	0	0
Fort House Surgery	8,835	884	90	167	197	2.23%	17.96%	0	2
The Abbey Practice	11,136	1114	113	97	131	1.18%	35.05%	5	5
Crouch Oak Family Practice	15,565	1557	270	316	322	2.07%	1.90%	5	3
The Bridge Practice	7,636	764	109	154	171	2.24%	11.04%	0	0
The Surgery (Hersham)	7,891	789	100	126	132	1.67%	4.76%	0	0
Church Street Practice	12,500	1250	265	306	270	2.16%	-11.76%	0	1
The Red Practice Walton HC	8,500	850	108	142	142	1.67%	0.00%	0	2
The Yellow Practice Walton	4,900	490	63	71	83	1.69%	16.90%	0	0
The White Practice Walton HC	3,500	350	57	57	51	1.46%	-10.53%	0	0

Ottershaw Surgery	5,044	504	102	107	118	2.34%	10.28%	1	0
Ashley Medical Practice	3,050	305	17	19	21	0.69%	10.53%	0	0
Sunny Meed Surgery	8,775	878	256	250	315	3.59%	26.00%	0	0
Goldsworth Park HC	12,762	1276	130	225	225	1.76%	0.00%	0	0
St John's Health Centre	12,155	1216	278	295	319	2.62%	8.14%	0	0
Heathcot Medical Practice	17,314	1731	265	290	278	1.61%	-4.14%	2	0
Madeira Medical	7,934	793	52	92	215	2.71%	133.70%	0	0
Parishes Bridge MP	11,087	1109	71	66	66	0.60%	0.00%	0	0
Southview Surgery	8,893	889	248	246	273	3.07%	10.98%	2	2
Wey Family Practice	9,244	924	199	216	236	2.55%	9.26%	2	2
Hillview Medical Centre	11,283	1128	154	193	232	2.06%	20.21%	0	5
Sheerwater Health Centre	2,944	294	0	26	32	1.09%	23.08%	0	0
College Road Surgery	3,518	352	33	15	44	1.25%	193.33%	0	0
Greenfields Surgery	2,444	244	0	0	0	0.00%	0%	0	0
Sunbury Health Centre	18,354	1835	160	443	339	1.85%	-23.48%	0	0
Packers	4,232	423	0	0	32	0.76%	0%	0	0
Ashford Health Centre	4,439	444	12	12	20	0.45%	66.67%	0	0
Maybury Surgery	2,155	216	21	37	42	1.95%	13.51%	0	0
Pirbright Practice	3,406	341	0	0	0	0.00%	0%	0	0
Chobham and West End	11,280	1128	258	281	288	2.55%	2.49%	0	6
	351,385	35139	5190	6902	7210	2.05%	4.46%	19	37

Surrey Downs CCG

Surgery Name	Patient List Size	Est No of carers	No of carers registered 2014	No of carers Registered 2015	No of carers registered 2016	2016 - % of carers registered	% increase from 2015 to 2016	Young carers registered 2015	Young carers registered 2016
Littleton Surgery	3,833	383	39	35	31	0.81%	-11.43%	0	0
The Glenlyn Medical Centre	15,381	1538	162	104	117	0.76%	12.50%	0	2
The GP Centre (Thorkhill)	4,829	483	33	39	156	3.23%	300.00%	0	0
Esher Green Surgery	8,448	845	117	122	80	0.95%	-34.43%	0	0
Capelfield Surgery	7,782	778	112	99	101	1.30%	2.02%	0	0
Giggs Hill Surgery	8,361	836	197	197	197	2.36%	0.00%	0	0
The Vine Medical Centre	6,303	630	79	91	113	1.79%	24.18%	0	0
The Lantern Surgery	4,041	404	70	73	81	2.00%	10.96%	0	0
Cobham Health Centre	12,777	1278	72	87	107	0.84%	22.99%	0	0
Oxshott Medical Practice	6,409	641	110	111	118	1.84%	6.31%	0	0
Nork Clinic	7,057	706	76	93	120	1.70%	29.03%	0	2
Heathcote Medical Centre	12,250	1225	67	86	87	0.71%	1.16%	0	0
St Stephen's House	5,412	541	83	81	80	1.48%	-1.23%	0	1
The Longcroft Clinic	11,683	1168	155	265	297	2.54%	12.08%	0	0
Eastwick Park Medical Centre	6,977	698	70	61	62	0.89%	1.64%	0	0
Tattenham Health Centre	6,092	609	137	146	146	2.40%	0.00%	0	2
ICP - The Old Cottage Hospital	32,235	3224	461	370	526	1.63%	42.16%	0	3
The Molebridge Practice	6,793	679	139	121	107	1.58%	-11.57%	0	4
Shadbolt Park House Surgery	7,740	774	49	79	79	1.02%	0.00%	1	0
Fairfield Medical Practice	10,618	1062	203	197	266	2.51%	35.03%	0	2

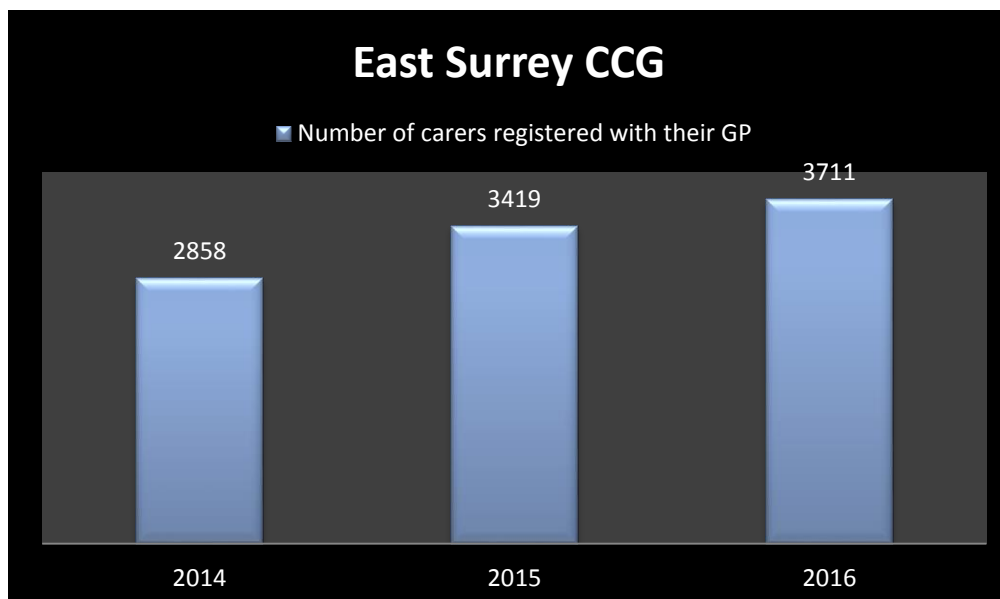
The Ashlea Medical Practice	18,562	1856	338	378	504	2.72%	33.33%	1	0
Derby Medical Centre	13,229	1323	187	198	214	1.62%	8.08%	0	1
Ashley Centre Surgery	9,295	930	147	151	153	1.65%	1.32%	0	0
Tadworth Medical Centre	9,037	904	110	162	180	1.99%	11.11%	0	0
Spring Street Surgery	6,217	622	70	61	76	1.22%	24.59%	0	1
Stoneleigh Surgery	2,439	244	33	32	48	1.97%	50.00%	0	0
Fountain Surgery	8,779	878	45	54	187	2.13%	246.30%	0	0
Auriol Medical Practice	3,148	315	49	32	46	1.46%	43.75%	0	0
Dorking Medical Practice	9,975	998	155	186	191	1.91%	2.69%	0	2
Brockwood Medical Practice	11,651	1165	152	170	176	1.51%	3.53%	0	0
Medwyn Surgery	9,512	951	122	141	162	1.70%	14.89%	0	6
The Leith Hill Practice	7,961	796	140	277	184	2.31%	-33.57%	0	0
Riverbank Surgery	1,938	194	5	20	17	0.88%	-15.00%	0	0
	296,764	29676	3984	4319	5009	1.69%	15.98%	2	26

Surrey Heath CCG

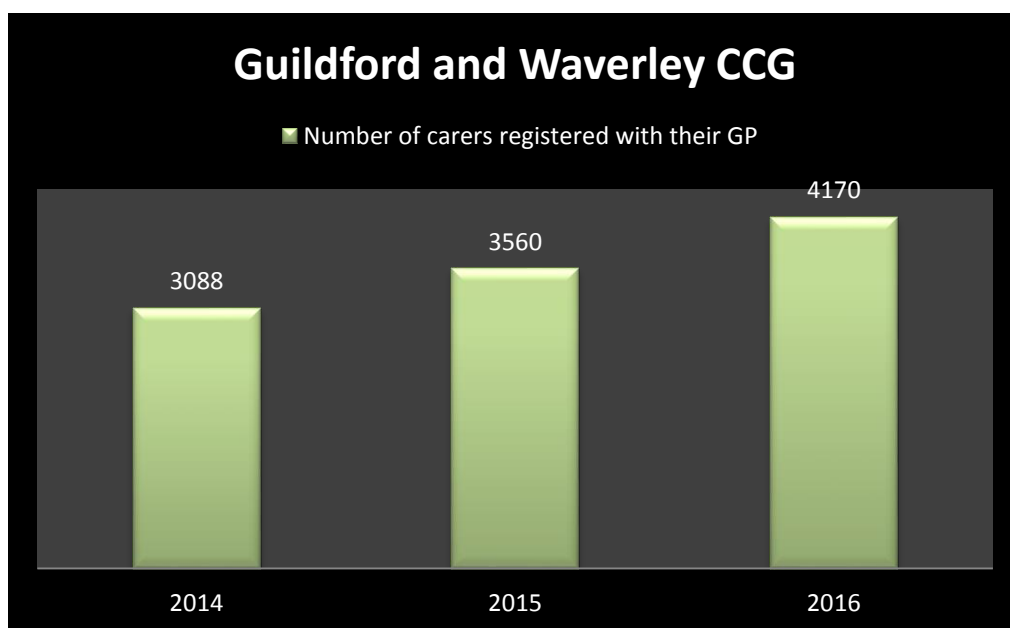
Surgery Name	Patient List Size	Est No of carers	No of carers registered 2014	No of carers Registered 2015	No of carers registered 2016	2016 - % of carers registered	% increase from 2015 to 2016	Young carers registered 2015	Young carers registered 2016
Frimley Green and Ash Vale	27,631	2763	292	358	481	1.74%	34.36%	0	2
Park House Surgery	6,741	674	62	68	86	1.28%	26.47%	0	0
Station Road Practice	7,315	732	146	146	151	2.06%	3.42%	1	0
Park Road and Old Dean	13,996	1400	179	99	175	1.25%	76.77%	4	5
Upper Gordon Road Surgery	11,620	1162	144	189	189	1.63%	0.00%	2	2
Camberley Health Centre	9,530	953	43	149	151	1.58%	1.34%	2	2
Lightwater Practice, All Saints	10,871	1087	86	57	70	0.64%	22.81%	0	1
Heatherside Surgery	5,083	508	33	33	33	0.65%	0.00%	0	0
	92,787	9279	985	1099	1336	1.44%	21.57%	9	12

Graphs Showing Overall Increases by CCG 2014 - 2016

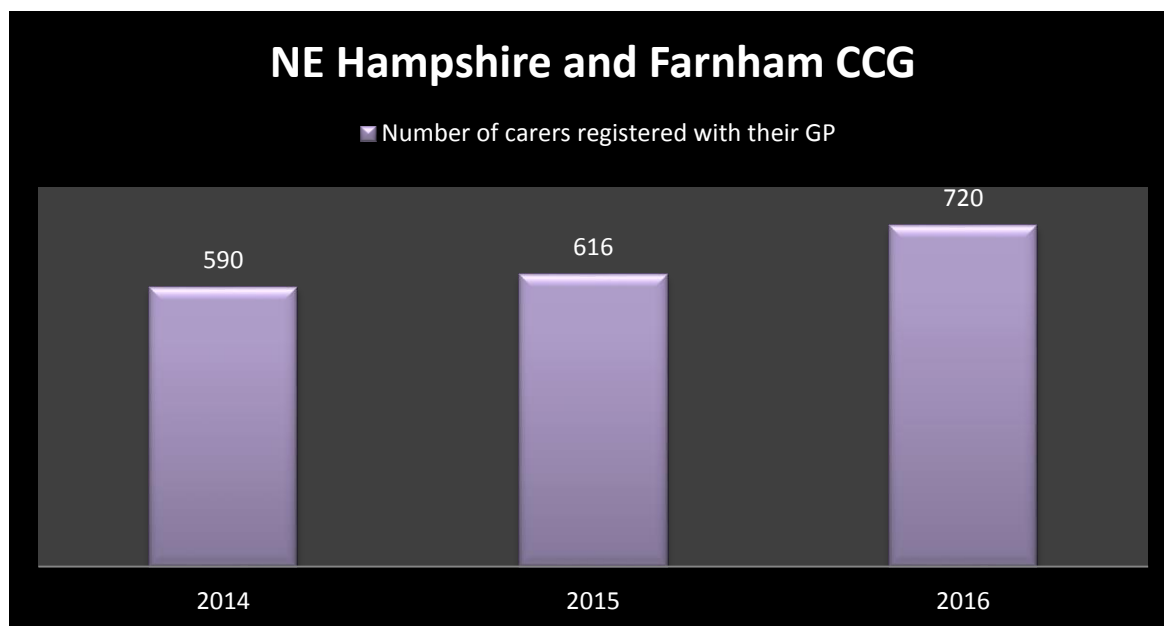
East Surrey CCG



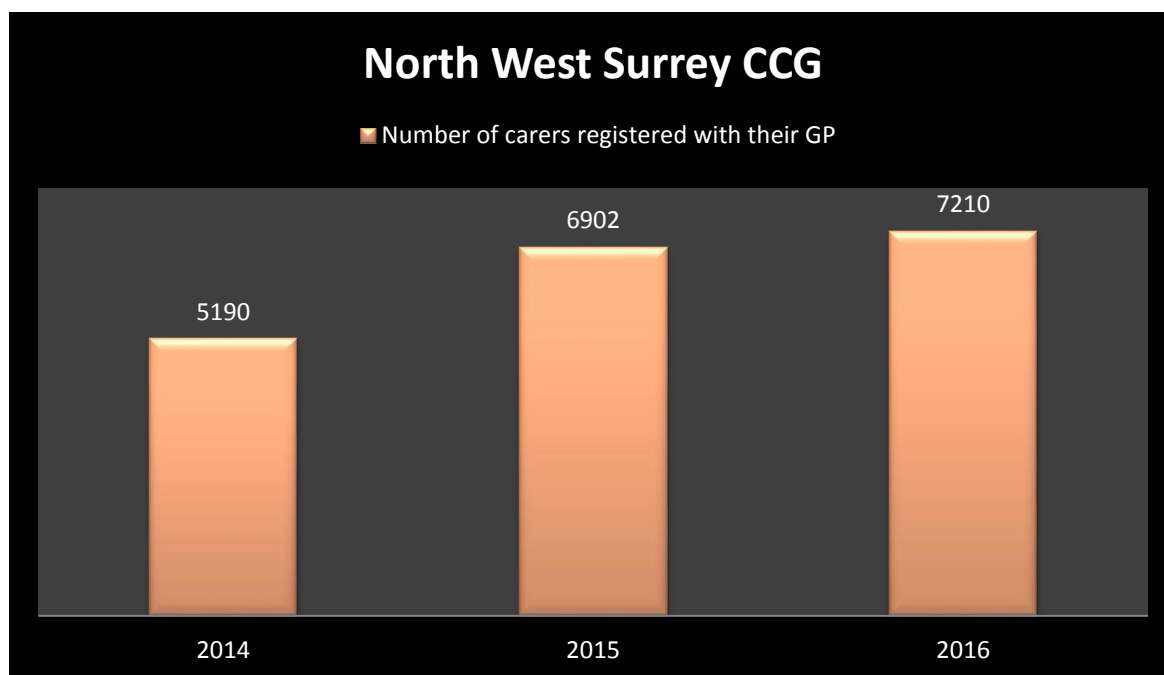
Guildford and Waverley CCG



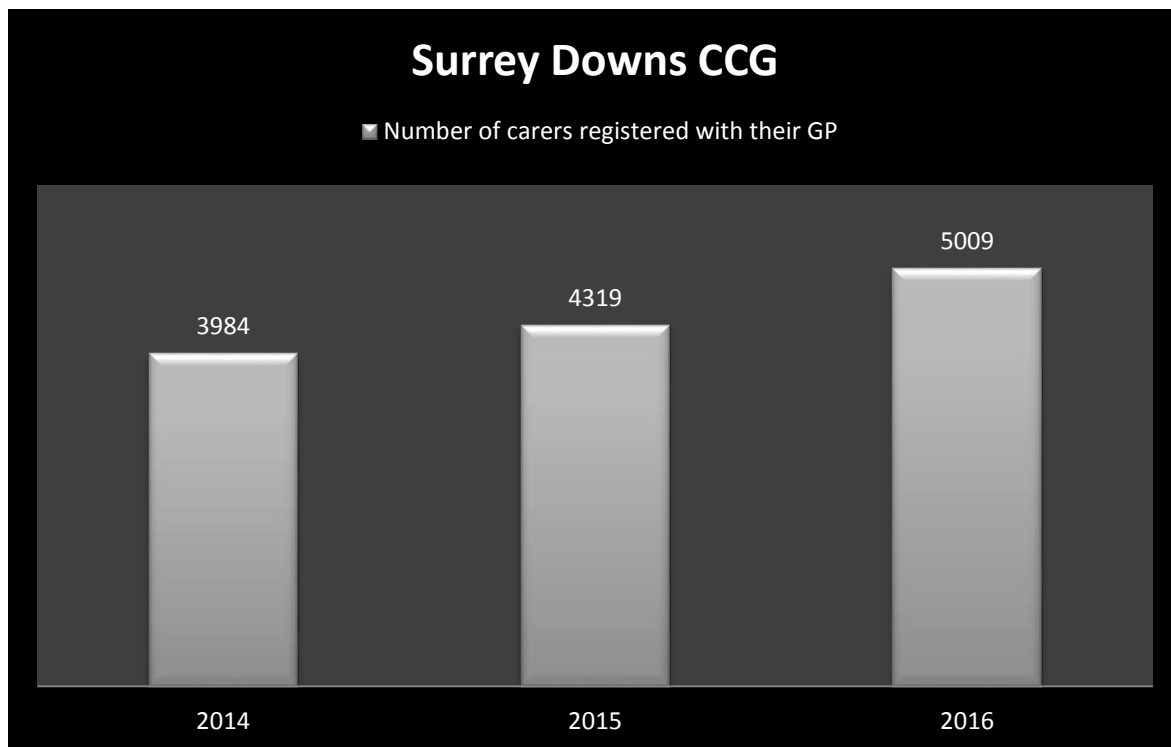
NE Hampshire and Farnham CCG



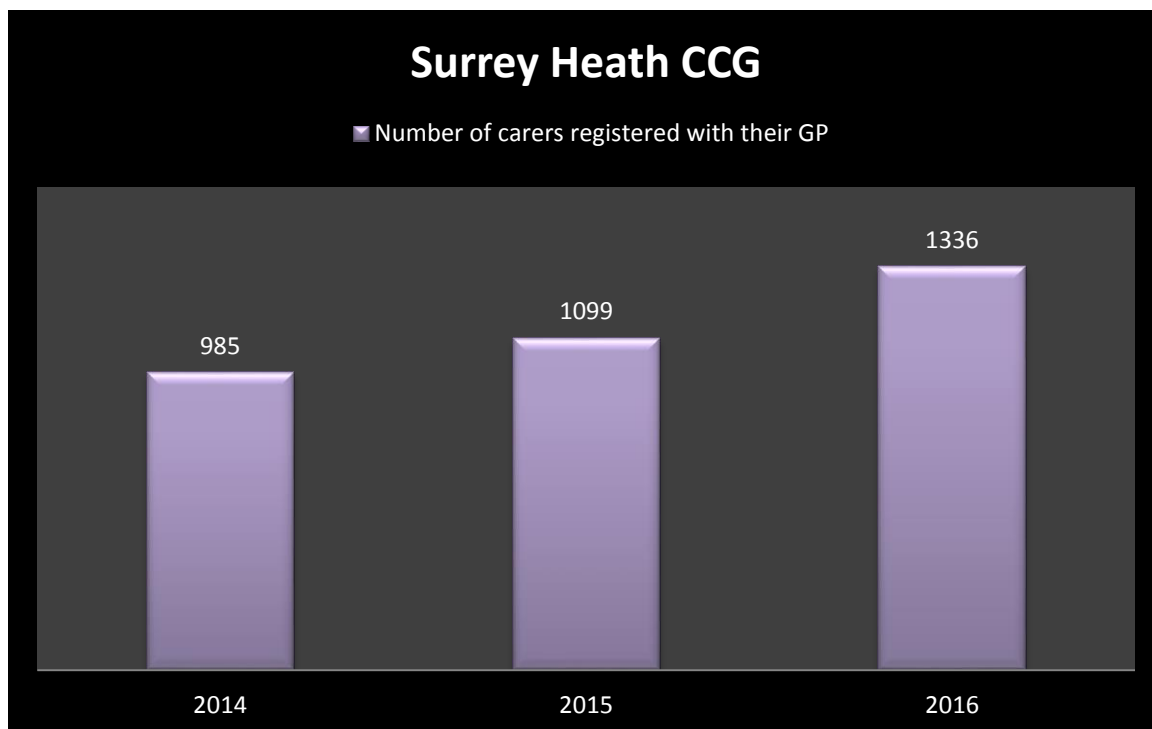
NW Surrey CCG



Surrey Downs CCG



Surrey Heath CCG

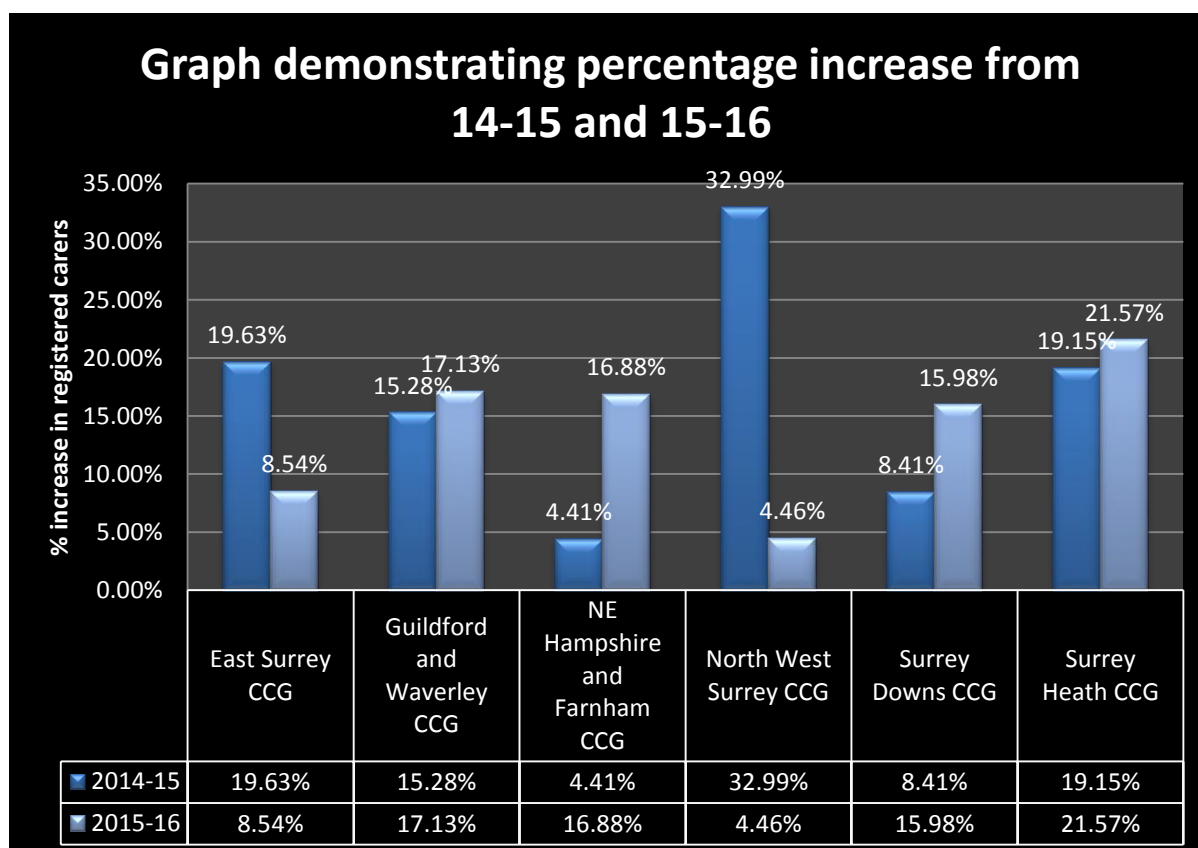


Number of patients coded as carers in Surrey 2011 to 2016

	2011*	2012*	2013*	2014	2015	2016
Guildford & Waverley CCG	1770	2311	2479	3088	3560	4170
Surrey Downs CCG	1188	2426	3235	3984	4319	5009
Surrey Heath CCG	255	634	898	1004	1099	1336
NW Surrey CCG	1828	2750	3988	5190	6902	7210
East Surrey CCG	984	1909	2445	2858	3419	3711
NE Hants & Farnham CCG	263	488	494	590	616	720
Total	6288	10518	13539	16714	19915	22156

*Nb. With regard to the years 2011 – 2013 the data from practices has been grouped into the CCG to which that practice aligned with when CCGs came into being on 1st April 2013 and is therefore for illustrative purposes only

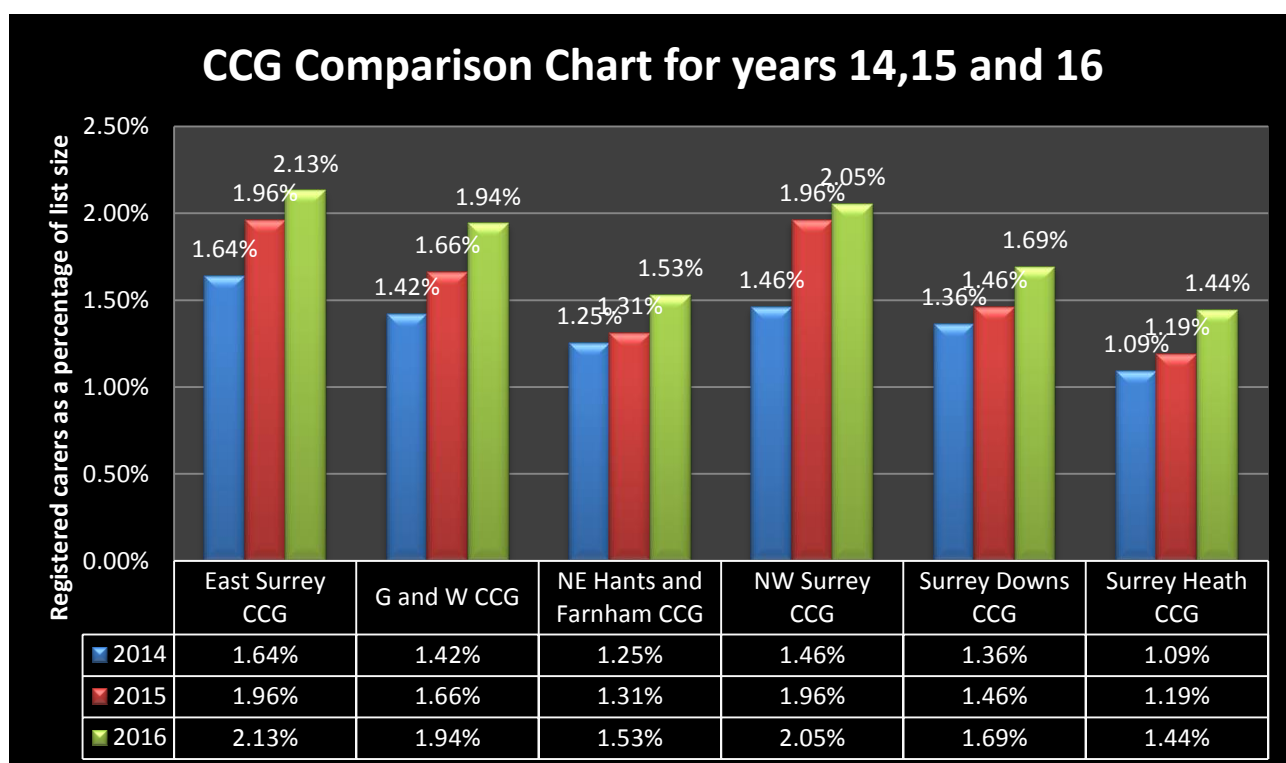
Percentage increase of carers registered with their GP from 14-15 and 15-16



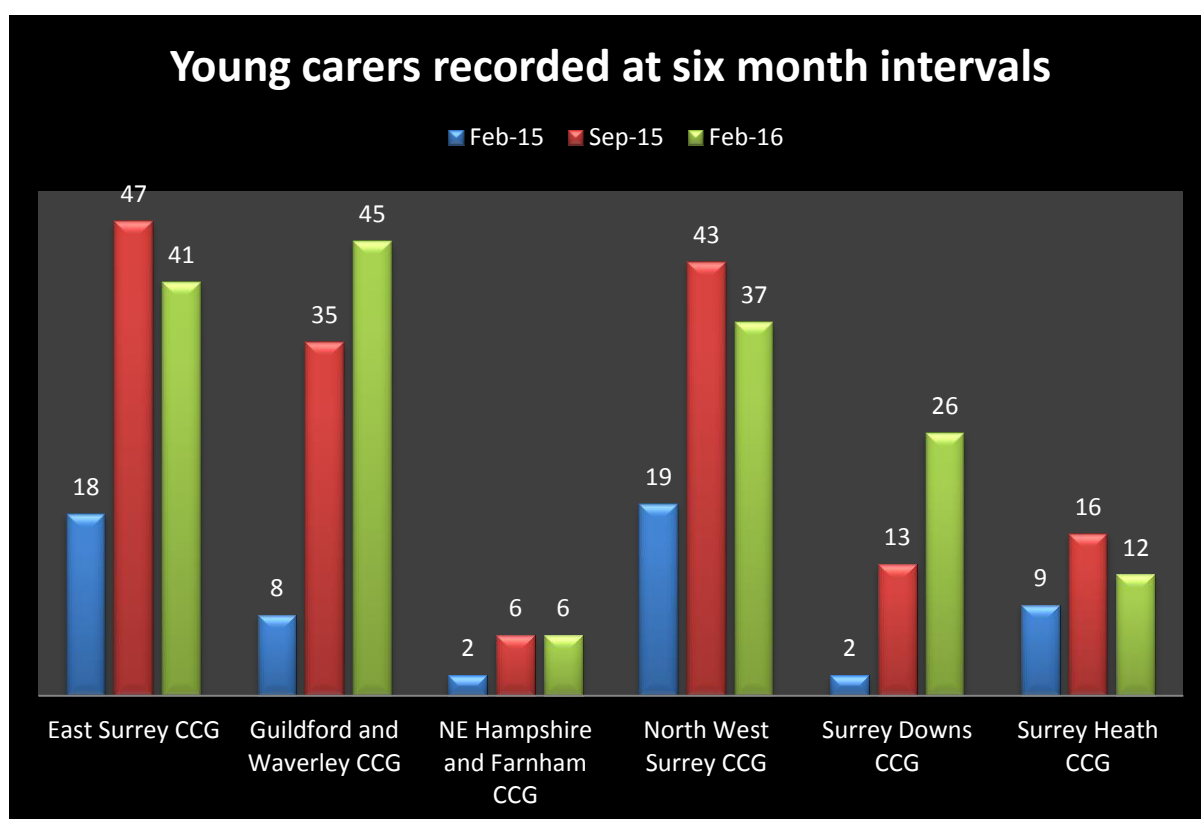
Percentage of Patients Coded as Carers

	2013	2014	2015	2016
Guildford & Waverley CCG	1.16%	1.42%	1.66%	1.94%
Surrey Downs CCG	1.13%	1.36%	1.46%	1.69%
Surrey Heath CCG	0.99%	1.09%	1.19%	1.44%
NW Surrey CCG	1.15%	1.46%	1.96%	2.05%
East Surrey CCG	1.46%	1.64%	1.96%	2.13%
NE Hants & Farnham CCG	1.08%	1.25%	1.31%	1.53%

CCG Comparison Chart for years 14,15 and 16



Young Carers figures at 0, 6 and 12 months from Feb 2015 – Feb 2016



Summary of Carer Numbers in Surrey

Date	Total number of registered carers at Surrey Practices	Number of Carers in Surrey	% of registered carers based on Surrey Carers population	% of registered carers based on total Surrey population of 1,132,390 *
February 2012	10,518	106,700 + 12,000 young carers. Total 118,700	8.9%	0.93%
February 2013	13,539	108,433 + 14,030 young carers. Total 122,463*	11.1%	1.2%
February 2014	16,714	108,433 + 14,030 young carers. Total 122,463*	13.6%	1.48%
February 2015	19,915	108,433 + 14,030 young carers. Total 122,463*	16.3%	1.76%
February 2016	22,156	108,433 + 14,030 young carers. Total 122,463*	18.1%	1.88%

* Figures taken from 2011 census

Summary

Across the whole of Surrey the number of carers known to be registered as such with their GP rose from 19,915 in February 2015 to 22,156 in February 2016, an increase of 11.25% over the course of the year. This year surgeries have been particularly vigilant about tidying up data, removing those carers who are no longer caring from their register: thus the increase in carers registering is actually significantly more than the net figure of (22,156 – 19,915) 2,241.

The total number of young carers registered as such with their GP evidenced by our annual survey has shown a small increase from 160 in September 2015 to 167 in February 2016, following an initial increase from 58 to 160 during the team's 6 month Young Carer Initiative. This reflects the challenges faced by primary care in identifying and supporting these vulnerable young people.

The 2011 census showed that the number of carers in Surrey had increased to 108,433 adults and 14,030 children, making a total of 122,463 carers: thus 10.8% of the population in Surrey is a carer. At the start of 2011 approximately 1 carer in every 19 was registered as a carer with their GP; by the start of 2016 figures are well on the way to 1 carer in 5. Since the project was rolled out across the county in November 2010, a net figure of 15,868 additional carers have been identified by their surgery.

While the increase in the number of carers registered with their GP is significant, there is still a lot of work to be done. We are aware that where a surgery engages with us there have often been large increases in the number of carers that have subsequently been registered and supported by carer services. This support has the potential to dramatically reduce the likelihood of a caring crisis, which in turn can reduce pressures on primary care and also help to keep down hospital admissions.